

Customers seeking assistance with UTILITY (electricity or natural gas) payments not eligible until October 1, 2013

(instead of July 1, 2013)

For more information, please call Customer Care 615-862-8811

The Low Income Home Energy Assistance Program (LIHEAP) for 2013-2014 will begin **October 1, 2013 through September 30, 2014.**

- Customers that <u>have been</u> helped between July 1, 2012 and June 30, 2013 will not be eligible until October 1, 2013, instead of July 1, 2013.
- Customers that <u>have not</u> been helped by the agency since July 1, 2012 would be able to apply during a special transition period beginning July 1, 2013 until September 30, 2013.

For example, if you got help in August 2012 or January 2013, you will be eligible beginning October 1, 2013 through Sept 30, 2014

All other Assistance Programs that WILL begin on July 1, 2013

- ✓ The Adult Education/GED Program
- ✓ Property Tax Assistance for seniors,
- ✓ Prescriptions costs and
- ✓ Rent or mortgage payments
- ✓ Homeless Program Rent and Utility Deposits (Electricity, Water, Natural Gas)